

CHIRAG NANGIA

HELLO

#### PROFILE

Hello, let me introduce myself. My name is Chirag Nangia, though I normally go by Chi. I have a young, crazy dog named Yoshi who I'm sure has some type of attention deficit disorder, but he's definitely a big part of what keeps me buzzing with creativity all day. I love, breathe, and live design. I went to school at Carnegie Mellon where I studied, among other things, Human-Computer Interaction. I studied HCI because I love technology, but technology doesn't normally love people, and I want to do something about that. I want to design smarter technology that can help people get stuff done without confusing them to the point it might as well have been easier to do it the old-fashioned way.

I also bring a global perspective to solving problems. I was raised in four continents before attending university, which gives me a unique understanding of people and cultures, which I think has been partially responsible for my success in user experience design. I consider myself a creative visionary who enjoys making technology work for everyday people. Already the holder of a patent for a visual design solution, I like to be on a forefront of technological innovations and challenging myself not to simply copy an Apple or a Google but to innovate and set a precedent that others in the future will emulate.

#### EXPERIENCE

##### SENIOR CONSULTANT/INFORMATION ARCHITECT, IBM 2005-CURRENT

As a Senior Consultant with a focus on information architecture, I lead teams, working closely with our clients to gather requirements, then design a user-centered solution. This highly iterative process focuses on delivering a very positive and engaging user experience, and typically entails performing user tests, creating mockups, and innovating on an extreme level.

Clients supported: Discover Card, Nationwide Insurance, Allstate, Chubb Insurance, Cigna, ING

##### INTERN, MITSUBISHI DIGITAL ELECTRONICS SUMMER OF 2004

Working with the Software Engineering team at Mitsubishi, created a Test Plan for current and future product lifecycles, conducted user operability testing, and worked on redesigning interfaces for the next generation of television products from Mitsubishi.

##### INTERN, AMERICA ONLINE SUMMER OF 2003

Worked as a developer in the client development group at America Online. In addition to software engineering and development, redesigned the online help guide from scratch and produced preliminary designs for next generation clients using usability principles.

##### INTERN, COUNTRYWIDE HOME LOANS 2000-2001

Worked as an Intern at the Insurance division of Countrywide Home Loans, developing in Java and working on implementing the company's projects into XML-related technologies.

##### PRINCIPAL, DIGITAL MANGO 1998-2005

Founder & principal of a digital design and marketing firm, responsible for managing and strategically growing a significant client portfolio. Led global resources to deliver high-quality multimedia-rich web content.

#### EDUCATION

Carnegie Mellon University, Pittsburgh, PA — Human Computer Interaction, M.S., B.S. 2001-2005

Majors in Information Systems and Human-Computer Interaction

Sample Coursework: Design: Programming User Interfaces, Communication Design Fundamentals, Visual Interface Design, HCI Methods; Engineering: Global System Delivery Models, Software Engineering for IT, Database Applications, Technology Consulting in the Community, Information Systems Applications

+1.949.923.0293  
TELEPHONE

[CNANGIA@GMAIL.COM](mailto:CNANGIA@GMAIL.COM)  
EMAIL

[WWW.CHIRAGNANGIA.COM](http://WWW.CHIRAGNANGIA.COM)  
WEB